

ECS 2019 Opening Hours

Monday: Closed
Tues, Wed, Fri: 9.30am – 2.30pm
Thursday: 9.30am – 4.00pm
Saturday: 9.00am – 12.00pm



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Chadwick WA 6450
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www.esperancecareservices.org.au
[Esperance Care Services Facebook](#)

ISSUE 5 | JAN 2019



Carl's Corner

What a whirlwind of a year was 2018! This place just seems to get busier by the year! From my unique perspective as manager of all areas on the floor, I find myself continuously in awe of the sheer amount of donations that keep rolling through our doors all year round. I believe it is an honest reflection of the generosity and supportive nature of our Esperance locals. **Fair dinkum Aussie legends.** But, with this abundance of donations that we gratefully receive, comes the somewhat gruelling task of sorting, repairing, cleaning, pricing, storing and selling all these items. From furniture to electrical goods and tools, camping gear, clothes and linen, even food. It can become truly overwhelming. This brings me to mention something very special that happens here on a daily basis! Before the doors are even open to the public, we see an army of volunteers, willing, driven, hard-working battlers coming through the doors to slug it out through the endless supply of goods. Overworked and underpaid these volunteers are relentless at working day in and day out for the better of our community and beyond. I am convinced that here at ECS we harbor a great number of Esperance's elite **unsung heroes!** **THANK YOU.** I am continuously humbled by the selfless, restless, servant heartedness of this team of loyal comrades. It is the loyalty and consistency of these volunteers that makes it possible for us as management to meet people right where they are at in their time of need and assist them in any way that we can. This is the beating heart of ECS, this is why we exist and without the support of the team behind us, we simply couldn't make this happen. Here at ECS we are not a place, we are a people and it is a privilege to call this place home.



Born Again Boutique (BABE)

provides an interesting and exciting shopping vibe! It consists of up market men's, women's and children wear. Some brand-new items with tags still on, street wear vintage garments, bridal wear ball gowns, swim wear and costumes for the many dress up parties in Esperance. All these garments are hand-picked from the huge variety that is donated and sorted. There is a huge assortment of kitchen wear, collectibles, vintage and retro items, including vases, ornaments, trinkets, jewellery, watches with new batteries, furniture, good quality electrical goods, toys, doilies and much more – all for sale and mixed in with the array of clothing. Our customers watch keenly for when the sales are on offer and our regulars love to see the changes and variety in our goods. They are so generous with their kind encouragement and offer all sort of information on vintage items. We provide constant updates on Instagram which often sells items displayed. We also sell many items through Esperance On-Line Auctions, good quality jewellery from rings, bracelets, pendants and brooches. Rare items, glass ware and much more. Other bigger items like furniture in good condition, beds, dining settings, cupboards, fitness gear, electrical items that have been tagged, collectibles like toys, figurines, books, hand crafted items, camping gear and anything vintage or retro etc are sold on Esperance Buy Trade and Swap. Due to generous and good quality donations our aim of selling online is to be able to offer these items to buyers who cannot always get into ECS and to be able to get the items sold efficiently for the benefit of ECS. Customers are generally thrilled to be getting an item that has been used and they can repurpose at a bargain price. It is an exciting side to ECS and creates its own buzz when an item has been sourced, cleaned and sold. It is a consistently busy side of the business but very worthwhile. Jules



From the CEO

This being our first newsletter for 2019 I would like to take this opportunity to wish our staff, volunteers, clients customers and supporters a safe, prosperous and happy 2019. Without the dedication, support and generosity of the people of Esperance, Esperance Care Services could not exist. At ECS I often hear comments like "this is the best shop in town" or "this is the best op shop I have been to" or other very positive comments about our 'shop front'. However, the op shop is not our 'core business', although the activity of the op shop helps to create a warm and friendly environment for those who come to us for assistance. Our mission is to relieve hardship, suffering and poverty in the South East region of Western Australia by the provision of food hampers, food vouchers, household goods and utility support through our Emergency Relief program. All funds raised through the op shop support this program in one way or another. The op shop also enables us to provide clothing furniture and household goods at little or no cost to those in need. Here at ECS we are excited to continue serving the Esperance Community and look forward to seeing you at 'our place'.

The Kindness Wave™



Start a ripple... Create a wave.
It begins with YOU!

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Recycling at ECS



At ECS we are always trying to advance and streamline our recycling operations. We recently had a visit from Georgia Ryan from the Shire to discuss ideas and ways we could improve our program, working together with our local shire to decrease the amount of waste that ultimately becomes landfill.

New Year New Look



ECS has streamlined our operations and made your shopping easier with our new look single till station!

Reminder



\$12 Bay Week THRIFT SHOP

First (full) week of every month

Facebook

Check out our Facebook page for weekly specials and ECS events
Like our ECS Page

ECS Emergency Relief Hours

Tuesday – Friday 9:30am-2:30pm

FROM THE FLOOR

Pat Watts



What inspired you to come and Volunteer at ECS?

The work they do in the community

What do you enjoy most about Volunteering at ECS?

The people company

What is your favourite food?

Sushi

What is your favourite music?

Country

If money was no object I would....buy the block of land next door for ECS

Who is your inspiration?

My Mum

Thank you Esperance!



for all of your amazing donations that enable us to do what we do!

TO DONATE FINANCIALLY TO ECS:
Cash/Cheque: ECS - 2 Gilpin St
Bank Transfer:
Esperance Care Services
BSB: 086626
A/C: 155993692

Did You Know?



ECS employs over 50 Volunteers

Our Volunteers work in a variety of areas including:

Clothes Sorting
Rag Cutting
Thrift Shop – retail assistant
Boutique – retail assistant
Counter and till Operator
Reception
Online Sales
Lunch preparation
Deliveries and Pick ups
Emergency Relief Books (sorting/packing)
Furniture
Cleaning
Hospitality

If you want to find out about Volunteering at ECS, come on in and speak to one of our friendly team



Don't be alone. The kettle is always hot at ECS. Feeling like a cuppa and a chat – come on in ☺

YOUR FEEDBACK

Are there things you'd like to see happen at ECS?

We now have a suggestion/feedback box at reception!

We welcome all feedback ☺